



Regulations for the Sales of "Comprehensive Health Check-up in Hospital Conditions" packages, version 1/2020

- §1. These Regulations define the rights and obligations of the buyer and seller of the package of services under the name "Comprehensive Health Check-up in Hospital Conditions", hereinafter referred to as the package. The seller is Centrum Medyczne Damiana Holding sp. z o. o. with its registered office in Warsaw at Wałbrzyska 46, post code: 02-739, entered into the register of entrepreneurs under the KRS number 0000189581.
- §2. By purchasing the package, the buyer, hereinafter referred to as the patient, acquires the right to specific medical services (mainly in the field of diagnostics) performed during a single stay at Damian Hospital at Wałbrzyska 46 in Warsaw, for a reduced price in relation to the seller's list price.
- §3. The package includes the services indicated in Appendix No. 1.
- §4. If, during the qualifying consultation, the doctor determines there are medical contraindications for an examination included in the package, e.g. endoscopic examination (gastroscopy, colonoscopy), radiological examination or computed tomography, the package is reduced by this examination and the related service (anaesthesia). In this case, the patient is not entitled to a partial refund.
- §5. The package price is PLN 6,900.
- §6. Before purchasing the package, the patient will receive a copy of these Regulations, for which they will need to sign.
- §7. When concluding the contract, the patient will sign two copies of the confirmation of purchase.
- §8. 1. Full payment must be made prior to using the services.
2. For online purchases, package services will be available three business days following the date of payment.
- §9. 1. The date of service is set by the patient together with the Programme Coordinators. The Programme Coordinators are available to provide information regarding the package from 08:00 to 16:00 by telephone: +48 696 076 701 or +48 696 512 181, e-mail: opieka.szpitalna@damian.pl or via the online contact form available on damian.pl.
2. The tests included in the package are carried out within 24 hours from the date of admitting the patient to the hospital ward.
3. Patients receive the test results with descriptions and further recommendations within 7 business days from the date of discharge from the hospital.
4. Patients can collect the test results with descriptions on a date arranged at the hospital and during this time they undergo a summarizing consultation.
- §10. 1. Complaints should be sent to the following address: reklamacje@damian.pl or in writing to the address of any facility of the seller. Complaints are reviewed within 30 days of receipt, unless the complainant has not presented the authorisation to act on behalf of the buyer or has not provided information necessary to review the complaint. In this case, he//she will be asked to submit the necessary information. Once all information is received, the 30 day deadline for complaint review begins.

APPENDIX NO. 1

SERVICES INCLUDED IN THE "COMPREHENSIVE HEALTH CHECK-UP IN HOSPITAL CONDITIONS" PACKAGE

Name of service	Patient's sex	
	Female	Male
complete blood count - analyser - blood	+	+
fasting glucose in venous	+	+
urine - general examination	+	+
aspartate aminotransferase - AST (GOT)	+	+
alanine aminotransferase - ALT (GPT)	+	+
total cholesterol	+	+
lipid profile	+	+
creatinine - serum	+	+
uric acid - serum	+	+
sodium - serum	+	+
potassium - serum	+	+
total calcium - serum	+	+
magnesium - serum	+	+
acute phase protein - CRP - quantified	+	+
thyroid stimulating hormone - TSH	+	+
Prolactin - PRL	+	-
CA-125 antigen	+	-
CA-19-9 antigen	+	+
CA-15-3 antigen	+	-
prostate specific antigen – total PSA	-	+
prostate specific antigen – free PSA	-	+
carcinoembryonic antigen - CEA	-	+
free testosterone	-	+
HBs antigen	+	+
total anti-HBs antibodies	+	+
anti-HCV antibodies	+	+
blood group and immune alloantibodies (anti-Rh and others)	+	+
ECG with description	+	+
gynaecological cytology	+	-
abdominal ultrasound	+	+
ultrasound of the prostate gland with urine retention assessment	-	+
specialised transvaginal ultrasound	+	-
breast ultrasound	+	-
ultrasound of the thyroid gland and lymph nodes	+	+
echocardiogram	+	+
gastroscopy, test for Helicobacter	+	+
colonoscopy	+	+
anaesthesia for gastroscopy and colonoscopy	+	+
mammogram	+	-
chest X-ray	+	+
CT of one area (e.g. abdominal cavity, chest - as ordered by the doctor)	+	+
care of an internist during the stay	+	+
cardiology consultation	+	+
ophthalmology consultation	+	+
gynaecological consultation	+	-
urology consultation	-	+
stay - single room (1 day)	+	+