

INFORMATION CLAUSE

DAMIAN MEDICAL CENTRE



Data controller	Centrum Medyczne Damiana Holding sp. z o.o., ul. Wałbrzyska 46, 02-739 Warszawa
Processing purposes	Provide medical care coverage (contract for the provision of medical services), provision of medical services, direct marketing of personal data controller's own services (including profiling), financial settlements and debt collection, handling complaints, archiving and statistics.
Legal basis for processing	Legal obligation/medical care contract/justified interest of data controller
Data sources and obtained data	Entities processing data on behalf of the data controller, entities authorised by law, entities authorised by you.
Data recipients	An entity that has concluded a medical care contract (applies to persons for whom services are provided under group contracts), a natural person who has concluded a medical care contract.
Rights related to data processing	<ul style="list-style-type: none">• the right to object to the processing of data for marketing purposes,• the right to object to the processing of data due to special circumstances,• the right to transfer data,• the right to access data,• other rights referred to in the detailed information on data processing.

Detailed information on the processing of personal data by Centrum Medyczne Damiana Holding sp. z o.o., ul. Wałbrzyska 46, 02-739 Warszawa

1. Personal Data controller

The controller of your personal data will be Centrum Medyczne Damiana Holding sp. z o.o., ul. Wałbrzyska 46, 02-739 Warszawa (hereinafter: us/we/our etc.). You can contact us:

- by post at the following address: Centrum Medyczne Damiana Holding sp. z o.o. ul. Wałbrzyska 46, 02-739 Warszawa
- via a contact form on the website: damian.pl
- via e-mail: info@damian.pl
- by telephone: +48 22 566 22 22

2. Data Protection Officer

We have appointed a Data Protection Officer. You may contact this person in all matters relating to the processing of personal data and the exercising of rights related to data processing. You can contact the officer in the following ways:

- by post at the address: Al. Jerozolimskie 96, 00-807 Warszawa
- via e-mail: IOD@damian.pl

3. The purposes of processing your personal data and the legal basis for processing

We will process your personal data for the following purposes:

- provide you with coverage under a medical care contract,
- create and maintain your medical records,
- make settlements with you and any entities who pay for any part of your medical services, as well as in the case of debt collection or to file a lawsuit,
- handle your complaints if they are received,
- send you promotional materials for our products and services,
- fulfil the obligation to store certain data in accordance with specific legal provisions,
- using your data to create reports, summaries and statistical analyses for our internal needs;
- using your data to perform duties in accordance with the provisions on public statistics;
- defend against your (or your loved ones') claims related to non-performance or improper performance of a medical service;
- pursue recourse claims against our colleagues, contractors, and the insurance company that provides our civil liability insurance in connection with the payment of compensation or pension to you (or to your loved ones);
- demonstrate to the tax authorities the fulfilment of our contract with you for the provision of medical services;
- ensure the safety of persons and property (video monitoring of our facilities).

The legal basis for the processing of your data:

- medical care contract (contract under which the medical service was provided for you),
- the legitimate interest of the data controller, which is: direct marketing of our services (including profiling), claims enforcement, in particular resulting from the medical care contract, defence against claims, as well as ensuring the safety of people and property,
- provisions of law.

4. Information on profiling

Our profiling, which is an automatic assessment of certain personal characteristics pertaining to you, is based on your personal data. Profiling helps us better choose the materials to communicate and promote the data controller's business. Based on your profile, we will select appropriate informational and promotional materials. We use the following data for profiling purposes: patient's MRN, name, surname, age, gender, language, date of birth, city, facilities visited, types of purchased products, data source, as well as IP address. In addition, when profiling, we take into account statistical data on website and mobile application behaviour, using the Damian On-line patient portal, as well as preferences expressed on the websites and applications of Centrum Medyczne Damiana Holding sp. z o.o..

5. The period of storage of your personal data

We will store the data we process on the basis of the medical care contract for the provision of medical services through the end of the period required by law, and in the justified interests of the data controller (marketing, including profiling) until an objection is made.

6. Recipients of your personal data

We will share your personal data with:

- entities processing data on behalf of the data controller,
- entities authorised by law,
- entities authorised by you.

7. Your rights related to the processing of personal data

You have the following rights related to the processing of personal data:

- a. the right to object to the processing of data for marketing purposes,
- b. the right to object to the processing of data due to special circumstances - in cases where we process your data on the basis of our justified interest,
- c. the right to access your personal data
- d. the right to request correction of your personal data,
- e. the right to request removal of your personal data, only in situations when we are not required by law to process them
- f. the right to request restricted processing of your personal data,
- g. the right to transfer your personal data, i.e. the right to obtain your personal data from us, in a structured, commonly used machine-readable computer format. You can send this data to another data controller or request that we send your data to another controller. However, we will do this only if such a transfer is technically possible.

In order to exercise the above rights, contact us or our data protection officer (contact details in points 1 and 2 above).

The right to lodge a complaint with the authority

You also have the right to lodge a complaint with the supervisory authority for the protection of personal data, i.e. the President of the Office for Personal Data Protection.

8. The obligation to provide data

Providing personal data is necessary to conclude a medical care contract and the need to comply with statutory requirements.